



### **FOOD FOR GROWTH**

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# Why strategic influencing matters? The case of nutrition ad health

IO3 – the BSI&SA co-working lab

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### List of contents



The BSI&SA co-working lab

Content and objective

What are we talking about

Structure

Sequence & Timing

Roles & responsibilities

**Expected outputs** 

### The BSI&SA co-working lab





The Co-working lab *Innovation in the Brewing Sector and problems of Social acceptability* (BSI&SA) is coordinated by OPGA in collaboration with ITS PARMA, SFC, Birra Menabrea and DISAFA -Unitorino.

This pool of activities refer to the IO3 (co-working experiences for food innovation) of the project and is correlated to both IO2 (F4G training model) and IO4 (Best practices of learning experiences):



The BSI&SA co-working lab develops a **training test and a simulation game** in the field of innovation in the food sector.

**BSI&SA** is a cooperative initiative linking together **learners**, **educational providers**, **companies** and **societal stakeholders** to experiment *in vivo* the topic of social acceptability of innovation in the field of food manufacturing.

### Content and Objectives





The BSI&SA co-working lab is a practical oriented laboratory for **VT students** in the **food technician** learning track extended to **companies** and **societal stakeholders**. The lab is aimed at testing the efficacy of a specific content of the training model, namely **Strategic Influencing and Negotiation**.

The BSI&SA co-working lab has a focus on the topic of **social acceptability of innovations in the food sector**. For this reason the lab emphasizes the aspect of **shaping a firm strategy capable of mediating the company interest in the public arena**. Its objective is hence to make strategic influencing work as a major skill to sustain and make innovation successful.

The Co-working lab **BSI&SA** gathers different activities:

- assisted training
- individual training
- in class training
- project work visits and school camps
- communication & validation

### What are we talking about?





BSI&SA builds up a simulated Strategic influencing strategy in the interest of a food company's objective of manufacturing a new product and communicating it to the market and societal stakeholders.

#### **BASE STIMULUS**

The R&S branch of **medium size brewery** decides in accord with the owners to **launch a new** product specifically targeted to **young consumers**.

The company choses a breakthrough content: a Radler type beer with normal alcohol content diluted with ingredients like caffeine and taurine, in analogy with energy drinks beverages.

The resulting product has **highly aggressive image, easy to communicate** but socially controversial and exposed to criticism from the scientific community and consumers' organizations.

The task is hernce to **promote this product** by taking into account opportunities and resistance factors coexisting in complex societies by an active action of the influencers through a Social Acceptability Plan and an integrated **Communication Plan**.

### Structure of BSI&SA





**BSI&SA** has been described and planned in a series of working documents:

- 1. CONTEXT and NATURE of the CO-WORKING LAB "Innovation in the Brewing sector and problems of social acceptability"
  - It gives a justification of the co-working lab in the light of the overall targets of F4G.
- 1. **DESCRIPTIONS** of the CO-WORKING LAB "Innovation in the Brewing sector and problems of social acceptability"
  - It describes the subject of the lab and illustrates the work phases and activities.
- 2. EXERCISE MATERIALS of the CO-WORKING LAB "Innovation in the Brewing sector and problems of social acceptability"
  - It contains the class and individual work teaching and activity materials

A further document devoted to the communication and dissemination activities of BSI&SA is at present in the pipeline and will be released shortly.

### Structure of BSI&SA (cont.)





**BSI&SA** activities are developed in two phases mixing formal training, training exercises, school camps and communication and dissemination through a network of stakeholders.

#### PHASE 1: Training and training exercises

- Identification of a simulated product/process innovation
- Learning phase with the help of the Strategic influencing and negotiation training model F4G
- Working out of a feasible strategy according to the Strategic Influence principles and techniques
- Making of a simplified acceptability plan to manage the potential objections from stakeholders
- School camp with a leading company to assess and revise the acceptability plan

#### **PHASE 2: Communication and Validation**

- Identification of categories of relevant stakeholders
- Representation of the simulated innovation/diffusion: Social acceptability plan
- Dissemination of the acceptability strategy with stakeholders: communication plan
- Feed back from stakeholders

### Sequence and Timing





The **BSI&SA** co-working lab follows the time schedule of IO 3. It is part of the coworking lab effort of F4G.

SEQUENCE	AGENTS	METHODOLOGY
a. Recall of training <i>Strategic Influencing</i>	Students and coaches	In Platform training
b. Exercise in <i>Strategic Influencing</i>	Students and coaches	Class and individual work
c. Acceptability plan discussed	Students and company staff	Class and individual work + School camp
d. Communication/Validation	Students, partners and stakeholders	Comm & Diff. techniques

### Expected output





The **BSI&SA** co-working lab will yield a number of results/outcomes out of its different and articulated activities.

#### **RESULTS**

- 1. Validation of the flipped education training model for Strategic Influencing
- 2. Mixed methodology (class+individual work+school camp) project assignement and exercises
- 3. Social Acceptability Plan
- 4. Communication Plan
- 5. Validation of the Plans

#### **DOCUMENTS**

- 1. Strategic Influencing and Negotiation Validation report
- 2. Social Accepatability Plan: final release
- 3. Communication Plan: final release
- 4. Plans validation report

### Roles & responsibilities



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The **BSI&SA** co-working lab partners' effort is so distributed:

PΔ	NR.	TN	IE	R

OSSERVATORIO
PERMANENTE GIOVANI e
ALCOOL

SISTEMI FORMATIVI CONFINDUSTRIA

**ITS PARMA** 

**BIRRA MENABREA** 

**DISAFA - UNITORINO** 

#### **ROLES**

COORDINATION + CLASS COACHING + WRITING OF MATERIALS +LAB VALIDATION DOCUMENTS

CLASS COACHING + WRITING OF MATERIALS + LAB VALIDATION DOCUMENTS

COORDINATION OF CLASSWORK+ CLASS COACHING+ TRAINING MODEL VALIDATION

**SCHOOL CAMP + EVALUATION** 

F4G PLATFORM MANAGEMENT + TRAINING MODEL VALIDATION

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